CALIFORNIA DENTAL PARTICIPATION GUIDE

Word&Brown.

CALIFORNIA DENTAL PARTICIPATION GUIDE

TABLE OF CONTENTS

Anthem Blue Cross4Blue Shield of California5CaliforniaChoice6ChoiceBuilder6Delta Dental7Guardian8Health Net9Humana10MetLife11Nippon Life Benefits12Principal13United Concordia14United Healthcare15Unum16	Aetna	. 3
CaliforniaChoice6ChoiceBuilder6Delta Dental7Guardian8Health Net9Humana10MetLife11Nippon Life Benefits12Principal13United Concordia14United Healthcare15	Anthem Blue Cross	.4
ChoiceBuilder6Delta Dental.7Guardian.8Health Net9Humana.10MetLife11Nippon Life Benefits12Principal13United Concordia14United Healthcare15	Blue Shield of California	.5
Delta Dental.7Guardian.8Health Net9Humana.10MetLife11Nippon Life Benefits12Principal13United Concordia14United Healthcare15	CaliforniaChoice	.6
Guardian8Health Net9Humana10MetLife11Nippon Life Benefits12Principal13United Concordia14United Healthcare15	ChoiceBuilder	.6
Health Net9Humana10MetLife11Nippon Life Benefits12Principal13United Concordia14United Healthcare15	Delta Dental	.7
Humana10MetLife11Nippon Life Benefits12Principal13United Concordia14United Healthcare15	Guardian	.8
MetLife11Nippon Life Benefits12Principal13United Concordia14United Healthcare15	Health Net	.9
Nippon Life Benefits12Principal13United Concordia14United Healthcare15	Humana	.10
Principal	MetLife	.11
United Concordia	Nippon Life Benefits	.12
United Healthcare	Principal	.13
	United Concordia	.14
Unum	United Healthcare	.15
	Unum	.16



Employer Sponsored	Voluntary	
Eligibility		
 1 eligible employee: Not available 2 eligible employees: Non-Voluntary dental allowed, but conditional. If the groups industry is ineligible, then dental would only be allowed if it is sold with medical 3 to 100 eligible employees: Non-Voluntary dental plans are available with or without medical Standalone available Standalone dental has ineligible industries Spousal waivers are the only waivers considered valid 	 1 eligible employee: Not available 2 to 100 eligible employees: Available with or without medical Standalone available Standalone dental has ineligible industries Waivers: Waivers are required Spousal waivers are the only waivers considered valid 	
Participation		
 2-50 with medical or standalone (rounded down) 2-3: 100% excluding valid waivers with a minimum of 2 enrolled employees 4-50 non-contributory: 100% excluding valid waivers 4-50 contributory: 75% excluding valid waivers. Minimum of 2 and 50% of total eligible employees must enroll 51-100 with medical or standalone 51 to 100 non-contributory: 100% excluding valid waivers 51 to 100 contributory: 30% excluding valid waivers 	 2 to 100 eligible employees with medical or standalone: Minimum 30% excluding valid waivers and a minimum of 2 enrolled 	
Dual Option		
 Voluntary and Non-Voluntary plans cannot be sold together Dual Option DHMO/DPPO: Both the DHMO and DPPO plans must include ortho or exclude ortho or the DHMO can include ortho while the PPO excludes ortho Dual Option DPPO/DPPO: Requires prior carrier approval. Only available to 51+ eligible employees with Aetna medical. Dental plans must cover the same service categories (preventative, basic, major, ortho), plan benefits must have a minimum of 10% differential for basic and major services 		
Ortho		
 2-9 eligible: Minimum 2 enrolled and meet above participation requirements 10-100 eligible: Minimum 5 enrolled and meet above participation requirements 		



Employer Sponsored	Voluntary	
Eligibility		
 No employer contribution requirement for Dental as long as participation is met, using employer sponsored rates. Available for 2-100 employees, a minimum of 2 employees must enroll Effective 1/1/2023: Unlimited PPO Plans require 10+ eligible and a minimum of 25% participation 	 Available for groups of 5-100 eligible employees, a minimum of 2 employees must enroll and meet participation guidelines 	
Dual Option Dental:		
Dental PPO/Dental Net or 2 PPO Dental Plans		
Participation		
 Effective 1/1/2023: Unlimited PPO Plans require 10+ eligible and a minimum of 25% participation 25% participation for groups with 2-100 eligible with a minimum of 2 enrolled 	 Requires a minimum of 5 eligible and minimum of 2 enrolling 	
Dual Option		
 Requires a minimum of 5 eligible, 2 enrolled in each plan and meet participation guidelines Dual Option plans with Ortho require a minimum of 10 eligible and 5 enrolled in each plan When offering dual option, the two plans must have at least a 10% differential of the employee-only tier premium 	 Requires minimum of 10 eligible and 5 enrolled in each plan When offering dual option, the two plans must have at least a 10% differential of the employee-only tier premium 	
Ortho		
• Requires 5+ Enrolling: DPPO plans are rated as Adult and Child Ortho or plans with Child Ortho only. Adult Ortho only is not available		



Employer Sponsored	Voluntary	
Eligibility		
Contributory plans require a minimum of one employee	At least one must enroll	
Participation		
 At least 65% of all eligible employees must enroll in the Blue Shield plan(s) Relaxed Requirements: At least 25% of the total number of eligible employees must enroll in the Blue Shield plan(s) and no fewer than five 	 No participation requirements PLEASE NOTE: Waivers are required for voluntary 	
Ortho		
Please Note: Blue Shield dental plans may not be offered alongside another carrier's dental plans. Any two dental plan options may be selected under the dual option provision		

- As a dual plan offering, any two dental plan options may be selected. Combined participation between the two offered dental plans must meet minimum requirements. Enrollment in both options is not required for a dual plan offering
- The following combination of three dental plans may be selected:
 - » Any two DHMO plans with any one DPPO plan
 - » Any three DHMO plans
- The following **additional** combination of three dental plans may be selected only when purchased with Blue Shield of California small business medical coverage:
 - » Any two DPPO plans with any one DHMO plan
 - » 2 DPPOs with 1 DHMO is now available for standalone specialty groups as well as when purchased with medical. The DPPO plans must have the same Ortho benefit
- Blue Shield's dental plans that have ortho include both Child and Adult Ortho. You can offer our plans for groups from 1-100. We do not have plans that are Adult only, our plans that have ortho for all ages.



Employer Sponsored	Voluntary
Eligibility	
Only available	e with Medical
 Employer must contribute at least 50% of the total cost for the lowest cost employee dental plan in the employee's ZIP Code, if offered If employer contribution is 100%, employees cannot waive due to cost or individual coverage. Additionally, 70% of eligible employees must enroll including those with other group dental coverage 	• Employer is not permitted to contribute towards Voluntary Dental



Employer Sponsored	Voluntary	
Eligibility		
Requires minimum 2 enrolled	 Ameritas: Requires minimum 10 eligible and 5 enrolled Anthem Blue Cross: Requires minimum 5 eligible and 2 enrolled Delta Dental: Requires minimum 10 eligible and 5 enrolled MetLife: 2-9 eligible requires 2 enrolled; 10+ eligible requires 5 enrolled 	
Participation		
• 70% Participation	• N/A	
Ortho		
 Ameritas: 5+ eligible and 2 enrolled on PPO Anthem Blue Cross: 10+ eligible and 2 enrolled on PPO Delta Dental: 10+ eligible and 10 enrolled on PPO MetLife: 10+ eligible and 5+ enrolled on PPO 	 Ameritas: 5+ eligible and 5 enrolled on PPO Delta Dental: 25+ eligible and 5 enrolled on PPO MetLife: 10+ eligible and 5+ enrolled on PPO 	

Employer Sponsored	Voluntary	
Eligibility		
 2-99 eligible employees Deluxe 100 plan is not available for groups of 2-4 eligible 	 2-99 eligible employees Deluxe 100 plan is not available for groups of 2-4 eligible 	
Participation		
 PPO: 50-74% employer contribution: The greater of 50% or 5 must enroll (2 for groups of 2-4 eligible) 75-99%: The greater of 75% or five must enroll (2 for groups of 2-4 eligible) 100% contribution: 100% participation requires 100% participation. No waivers allowed DeltaCare USA: 0-99% contribution: A minimum of 2 eligible employees must enroll 	 PPO: 0-49% employer contribution: A minimum of 5 eligible must enroll (2 for groups with 2-4 eligible) DeltaCare USA: 0-99%: A minimum of two eligible employees must enroll 	
Dual Choice		
 Not available in combination with another carrier. Rate tier selection must be the same for both plans PPO and DeltaCare USA: Minimum of 2 enrolled in each plan When enrolling less than 5 in PPO, use 2-4 rates Minimum of 5 primary enrollees in PPO for Orthodontic Coverage Employer contribution percentage must be identical for both plans 0-49% contribution: Minimum 5 enrolled PPO and Core/Buy-Up: 0-49% contribution is not applicable with this option 50-74% contribution: The greater of 50% of eligible employees or five 75-99% contribution: The greater of 75% of eligible employees or five 100% contribution requires 100% participation. No waivers allowed 		
Ortho		
 <u>Deluxe plan</u> Orthodontics options are not available for group sizes of 2-4 Adult orthodontics are not available to employer-paid groups of 5-24 and voluntary groups of 5-49 <u>Advantage plan</u> Orthodontics options are not available for group sizes of 2-4 <u>Core Plan</u> Orthodontics options are not available 		

Employer Sponsored	Voluntary	
Eligibility		
 Non-contributory (100% employer paid): No waivers allowed Contributory: Minimum 2 enrolled 	Minimum 4 enrolled	
Participation		
 Non-contributory (100% employer paid): 100% participation Contributory: 40% 	30% participation	
Ortho		
Group size: 2-24 lives		
Rates for dental are impacted by the overall participation of the group. Quoting default is 75% participation if employer is offering 50% or more employer contribution or 50% participation if group has no prior coverage. Possible rate impact if participation drops below 65%		
Guardian offers adult and/or child ortho to groups 10+. Participation requirement is minimum 40% or 5 enrolled. Guardian can offer down to 5 lives which requires 100% participation		



Employer Sponsored	Voluntary	
Eligibility		
 DHMO: A minimum employer contribution of 50% of the employee premium is required for employer paid rates A minimum of 2 active subscribers is required DPPO: A minimum employer contribution of 50% of the employee premium is required for employer paid rates A minimum of 2 active subscribers is required 	 DHMO: Voluntary rates apply to those cases with less than 50% participation and/or less than 50% contribution A minimum of 2 active subscribers is required DPPO: Voluntary rates apply to those cases with less than 50% participation and/or less than 50% contribution A minimum of 2 active subscribers is required 	
Participation		
 DHMO: A minimum participation of 50% of the eligible employees is required for employer paid rates. Note: Employees waiving coverage due to group coverage through another employer (i.e. spousal coverage) will not count against participation DPPO: A minimum participation of 50% of the eligible employees is required for employer paid rates. Note: Employees waiving coverage due to group coverage through another employer (i.e. spousal coverage) will not count against participation 	 DHMO: Voluntary rates apply to those cases with less than 50% participation, less than 50% contribution A minimum of 2 active subscribers is required DPPO: Voluntary rates apply to those cases with less than 50% participation, less than 50% contribution A minimum of 2 active subscribers is required 	
Dual Choice		
 Dual Choice Dental is available Groups may select 1 DHMO and 1 DPPO, 2 DHMO, or 2 DPPO plans, with a minimum of 2 active subscribers on each plan Groups electing DPPO with orthodontia are subject to the minimum enrollment requirements indicated below 		
Ortho		
 Orthodontia is available in Plus DHMO 150 and 225, and DPPO Classic 5 and Essential 5 only Groups electing Employer Paid DPPO with orthodontia and are enrolling 2-9 eligible employees must provide proof of immediately prior indemnity orthodontic coverage Groups electing Employer Paid or Voluntary DPPO with orthodontia and are enrolling 10 or more eligible employees are not required to provide proof of prior indemnity orthodontic coverage 		

Humana

Employer Sponsored	Voluntary	
Eligibility		
 1-100 employees <u>Dual Option (Mix & Match)</u> Multiple choices available for Employers 10-24 enrolled: Dual option DHMO/DPPO or DPPO with varying co-insurance 25+ enrolled: Triple options available with DHMO/DPPO/DPPO 	• Requires minimum of 2+ eligible	
Participation		
 50% Participation (minimum 2 enrolled) Requires 2+ eligible with a minimum of one enrolled if sold with another line of coverage or standalone along with 50% participation after valid waivers are removed Groups unable to meet the 50% participation requirement are required to enroll in a voluntary plan NOTE: Once it has been determined at enrollment if the group will be enrolled in an employer-sponsored or voluntary plan, they will remain on this plan and will not be switched at renewal 	 Requires minimum of 2 eligible but can have a minimum of 1 enrolled employee NOTE: Once it has been determined at enrollment if the group will be enrolled in an employer-sponsored or voluntary plan, they will remain on this plan and will not be switched at renewal 	
Ortho		
 Ortho Humana does not offer adult or adult/child ortho for any size group. There is a 24 month wait period unless the group current has ortho on their prior plan. 		

has ortho on their prior plan



Employer Sponsored	Voluntary	
Eligibility		
 Employer contributes at least 50% of the employee premium <u>DHMO:</u> At least 30% of the total eligible with a minimum of 5 enrolled regardless of employer contribution 	 Employer contributes 49% or less of the employee premium <u>DHMO:</u> At least 30% of the total eligible with a minimum of 5 enrolled regardless of employer contribution 	
Participation		
 PPO 2-4 Eligible Lives: 100% of the total eligible must enroll PPO 5-99 Eligible Lives: 75% of the total eligible must enroll 		
Dual Option		
 Employer Sponsored PPO/DHMO dual options available starting at Voluntary PPO/DHMO dual options available starting at 25 eligible 10-24 Eligible Lives: minimum of 5 enrolled in each plan 25-49 Eligible Lives: minimum of 5 enrolled in the DHMO and So-99 Eligible Lives: minimum of 5 enrolled in the DHMO and Required participation % based on the single option PPO requi Employer Sponsored and Voluntary PPO/PPO dual options available So eligible lives 50-99 Eligible Lives: minimum of 10 enrolled The 2 plans paired together should not be too similar to one an The coinsurance is different between the High and Low plan Maximum, Out of Network, and Endo/Perio - at least 2 out of Required participation % based on the single option PPO requi 	lives 10 enrolled in the PPO 20 enrolled in the PPO rements listed e at in each plan nother. Either of the following scenarios would be acceptable: these 3 categories must be different between the High and Low plan	
Ortho		
 Orthodontia requires at least 2 enrolled lives » Groups with 2-9 enrolled must have prior ortho coverage. A copy of the groups prior plan summary or certificate that reflects ortho coverage in place is required » 10+ enrolled requires prior major coverage 		



2-50 Enrolled Lives

Employer Sponsored	Voluntary	
Eligibility		
 Non-contributory: (100% employer contribution) requires 100% of eligible employees to enroll Contributory: (minimum 50% employer contribution) requires 25% of eligible employees to enroll 	• N/A	
Participation		
 Non-contributory: (100% employer contribution) requires 100% of eligible employees to enroll Contributory: (minimum 50% employer contribution) requires 25% of eligible employees to enroll 	 Greater of 5 enrolled or 25% of eligible employees 	
Ortho		
Orthodontia: Child and Adult Orthodontia • 5 or more enrolled with current orthodontia coverage • 10 or more enrolled without current orthodontia coverage Dual Option: Minimum case size is 10 enrolled employees. At least one employee must be enrolled in each benefit offering		



Employer Sponsored	Voluntary	
Participation		
 Minimum 2 enrolled Contributory: (50% minimum employer contribution) requires 50% participation Non-contributory: (100% employer paid) 100% employer contribution is required however will allow 25% valid waivers Groups of only 2 employees: Neither individual can be related by blood or marriage 	• Minimum 5 eligible, 2 enrolled	
Ortho		
Group size: 3-100 Orthodontia: Orthodontic coverage is available to groups of 5+ enrolled lives. Dependent ortho available to age 19 Child Ortho: Available to groups of 5 or more enrolled employees Child & Adult Ortho: Available to groups of 25 or more enrolled employees		

UNITED CONCORDIA® DENTAL

Employer Sponsored	Voluntary	
Eligibility		
Requires minimum 2 enrolled		
Participation		
 DPPO Groups 2-9 (70% participation must be met with a minimum of 2 employees enrolled in California) DPPO Groups 10-50 (70% participation must be met with a minimum of 10 employees enrolled in California) DHMO: Minimum employee enrollment requirement is 2 employees 	 All plans qualify for Voluntary. Benefits and rates do not change. Minimum 20% participation is required 	
Dual Option (Mix & Match)		
 DHMO/PPO: 70% participation with a minimum of 10 eligible – at least 2 on the DHMO and 5 on the PPO DPPO/DPPO: Minimum enrollment requirement for each PPO plan is 5 enrolled employees unless orthodontia is covered. Plans with orthodontia require 10 enrolled employees and proof of prior coverage Requested plan must have at least 10% difference in coinsurances in some benefit class. This excludes orthodontic coverage, and the differences in service classifications (e.g. endo & period in basic versus major) If a Class II or Class III coinsurance differs by more than 30% between plans, there must be at least one significantly better benefit on the low plan. A significantly better benefit is defined as at least a \$50 lower deductible, a \$500 higher annual maximum or 90th out-of-network on the low plan and MAC on the high plan. Benefit differences must be meaningful (e.g., having a \$0 deductible on a low plan that doesn't cover Class II or III services) 		
Ortho		
 Underwriting guidelines for any FFS plan, offering orthodontic coverage, are as follows: If any FFS plan has less than 25 enrolled contracts, orthodontics is available on a takeover basis only Groups that do not currently have orthodontic coverage are not eligible for this benefit Proof of prior orthodontic coverage (prior carrier summary plan description) is required as part of the implementation package. If orthodontia is covered on the FFS plan, a minimum of 10 enrolled contracts on a FFS plan is required, with proof of prior orthodontic coverage Adult ortho is not available for groups less than 10 lives The adult ortho would have to be paired with child ortho. Book rates offer either child only ortho or child & adult ortho only - no adult only 		



Employer Sponsored	Voluntary	
Eligibility		
 Minimum 2 enrolled for all plans Contributory: (50% minimum employer contribution) requires 75% participation (not to fall below 50% with valid waivers) <u>HMO/PPO Dual Option:</u> Minimum of 5 eligible employees, 3 enrolling <u>PPO/PPO Dual Option:</u> Minimum of 10 enrolled between 2 plans 20% rate difference between 2 plans required Must have at least 2 differences in plan design (Example: Base plan without ortho and Buy Up plan with ortho and implant coverage) <u>HMO/HMO Dual Option:</u> Not offered 	• 0%-49% employer contribution	
Participation		
 HMO/PPO Dual Option: Normal participation guidelines apply based on whether the group is voluntary or contributory, while meeting the minimum of 3 enrolled PPO/PPO Dual Option: Normal participation guidelines apply based on whether the group is voluntary or contributory, while meeting the minimum of 10 enrolled between two plans 	• Requires a minimum of 2 enrolled	
Ortho		
 Orthodontia available on PPO Only. Requires 50% employer contribution and available to groups of 5 or more eligible employees, with a minimum of 3 enrollees. HMO/PPO Dual Option: A minimum of 5 eligible and 3 enrolled is required on any INO or PPO plan that includes orthodontic services PPO/PPO Dual Option: Minimum of 10 enrolled between 2 plans 20% rate difference between 2 plans required Must have at least 2 differences in plan design (Example: Base plan without ortho and Buy Up plan with ortho and implant coverage) 	Orthodontia only available on PPO plans and will still require 5 eligible and 3 enrolled even if Voluntary	



Employer Sponsored	Voluntary	
Eligibility		
• 2-99 eligible	• 2-99 eligible	
Participation		
Standalone PPO: • 2+ Employees Dual Option PPO: • 10+ (5 enrolled in each plan) Standalone PPO: • 5+ in PPO, 2+ in HMO Standalone PPO: • 10+ Employees	• 2+ Employees	
Ortho		
Orthodontia: Available up on request but not available for virgin group		

